

Code, Care, and Conscience: How AI, Ethics, and Lived Experience Are Redefining the Future of Pharma



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Road Ahead

1. AI Impact
2. AI Dilemmas
3. AI Ethics: The CARES Framework

AI Impact

Manufacturing



Quality Control



Quality Assurance



Supply Chain



AI Dilemmas

AI Ethics: The CARES Framework

Framework

C-linical Accuracy

A-ccessibility & Equity

R-esponsibility & Human Oversight

E-thics in Data Privacy

S-ocial Accountability

Clinical Accuracy

AI must deliver medically sound, easy-to-understand information based on verified, up-to-date science.

Accessibility & Equity

AI should serve everyone—across languages, cultures, and access levels—so no patient is left behind.

Responsibility & Human Oversight

AI supports care, but humans stay in charge; critical cases must always escalate to real professionals.

Ethics in Data Privacy

Protecting data is non-negotiable—consent, transparency, and security must come first.

Social Accountability

Companies must be open, audited, and answerable for harm to maintain public trust and integrity. Impact on society at large.

Best Practices for Using AI Responsibly

C – Clinical Accuracy

Base AI on verified, up-to-date science.

Translate medical data into clear, actionable language.

A – Accessibility & Equity

Design for everyone—every language, every ability.

Build tools for low-bandwidth, multilingual, and inclusive access.

R – Responsibility & Oversight

Keep humans in the loop.

AI supports care but never replaces human judgment.

E – Ethics in Data Privacy

Protect patient data like a sacred trust.

Ensure transparent consent, encryption, and control.

S – Social Accountability

Be transparent, audited, and community-focused.

Measure success by human benefit, not just profit.

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